

Certified Novell AdministratorSM

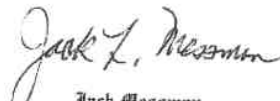


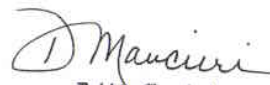
SEAN STEPHEN BISSET

NetWare[®] 5

Novell, on authorization from the Chairman of the Board, hereby recognizes you
as a Certified Novell Administrator for successfully completing the certification requirements on
April 25, 2002.

This certificate has been granted as evidence thereof.


Jack Messman
CEO, Chairman of the Board


Debbie Mancieri
Vice President, Novell Education